Terms and Conditions

Waiver / Itinerary Confirmation:

Challenger World Tours and Tetra Brazil Tours heron referred to as CWT has customized an itinerary that has been provided to you previously as a sample itinerary for your group. This itinerary is subject to modification and change. CWT reserves the right to make changes in fees, departure dates, departure cities, itinerary, airlines, hotels, field trips and activities. Such changes are not grounds for withdrawal from or cancellation with refund. The final detailed itinerary will be mailed to you and/or the group leader / coach of your team no later than one week prior to your departure.

CWT may cancel a program due to insufficient enrollment, un-foreseen operational difficulties, lack of projected availability or any other reasons. If a trip is cancelled by CWT, a full refund will be made to you within six weeks of the cancellation date.

Responsibility:

CWT has taken all reasonable steps to ensure that the suppliers contracted for services during your trip are efficient and reliable and they maintain high standards. If unforeseen conditions beyond our control necessitate changes, CWT reserves the right to make changes to the itineraries and substitute the best alternate available. We act only as an agent for the passenger in all matters connected with accommodation, dining services and transportation.

As agent(s) CWT holds itself free of responsibility for any damage, expense or inconvenience caused by delayed or cancelled transportation services, changes of schedules, strikers or conditions beyond our control.

Inclement Weather:

In the event of a sporting event or fixture being deemed unplayable due to weather conditions, every attempt will be made to reschedule the game(s) at a later date in the tour. CWT cannot be held responsible for the cancellation of games within a tournament organized by a third party.

Traveling supporters, parents or siblings:

Traveling supporters, parents or siblings are more than welcome to join the tour group. The land package price will be the same as the main group unless special requirements are made with CWT.
A registration form along with a $300 deposit will be required for each traveling supporter.

Group Size:

All tours pricing is based on a minimum of 20 travelers. If the group size falls below this number the group may be subject to an additional charge to cover transportation fees etc. This additional fee will be waived if the group can be combined with another group.

Free Places:

Please refer to the specific Tour Proposal for information.

Exchange Rates:

All costs are calculated in the respective exchange rates when providing an initial group tour cost. CWT reserves the right to adjust final fees if there is an increase in the exchange rate. If this applies, any increase will be calculated at the Paying of the final balance.
This increase in exchange rate(s) will only affect the land based expenses that are charged to Challenger World Tours by their vendors.

Passports and Visa's:

Passports are required for all CWT programs. Each individual traveler needs to apply at least 12 weeks before departure (sooner if you need a visa).

Contact your local post office for the forms. For further information, visit the website at www.travel.state.gov.

Visas (if applicable) will need to be applied for at least 16 weeks before departure.

Flights:

If you decide to use the CWT flight option then you will need to acknowledge this on the enclosed registration form. For CWT to book your flights we need a minimum of 10 travelers taking the flight option (per airline regulations). Flights will not be booked or deposited on by CWT until traveler registration forms and traveler deposits are in hand.

CWT will confirm group travel dates, airlines and arrival/departure cities but will not participate in any flight deviations of any form. For any flight deviations you will need to deal directly with your travel agent. If booking your flights through CWT then you will receive your flight tickets or e-tickets 7-10 days prior to departure.

If booking your own flight you will need to correspond with CWT regarding your confirmed flight details. If traveling separate from the main group, please be aware you will be responsible for all transportation costs until you meet up with the main tour group at the final destination.

Challenger World Tours (CWT) Travel Director:

CWT will provide a fully qualified and experienced 'Travel Director' to accompany each group that travels with CWT.

The CWT Travel Director is responsible for all group logistics for the duration of the tour. The Travel Director's are guides for the group and are by no means acting as chaperones for each traveler. If there are any concerns by the parents for family member travelers then CWT strongly suggests then that at least one parent travel with the family member. Thus CWT is not responsible for each traveler other than to provide direction as a guide and group leader.

Accommodation/Meals:

All travelers will be placed in a double, twin, triple or quad rooms when staying in hotels during the tour. Rooming for players is usually based on minimum twin occupancy. Rooming for adults is based on twin occupancy and any single rooms will incur a single room supplement fee, which will be added to your invoice. This single room supplement fee applies to free places as well. All such rooming requests must be received no later than 60 days prior to departure. If staying in dormitory facilities at a University or College then accommodation will usually be single rooms with either en-suite or shared facilities.

For the majority of our tours CWT supplies two meals a day (breakfast and evening meal). During certain tournament participation this may increase to three meals per day (breakfast, lunch and evening meal). Please refer to your specialized itinerary for details concerning your specific tour.

Travel Insurance Coverage:

CWT provides information regarding travel insurance to all CWT Tours travelers and thoroughly recommends that travel insurance is purchased. Individuals are free to contact other travel insurance providers to obtain their own travel insurance coverage. Be advised that the terms and conditions of coverage may vary according to the insurance provider. It is understood that CWT accepts no liability for damages or cancellations incurred by circumstances that would be covered under trip / travel insurance.

For further details pertaining to travel insurance please contact Challenger World Tours toll free at: 1-800-878-2167 x 231 and speak to Gareth Hughes for travel insurance information.

Health:

All travelers should have the necessary medical information (i.e. Medical instructions, insurance information, list of allergies if applicable, health problems and permission for medical personnel to treat). Medical disbursement should be discussed and agreed upon by Group prior to travel. Special dietary needs should be advised to us at least 30 days prior to departure.

Permission to Photograph or Videotape:

Throughout the year, CWT may use photograph or video image tour participants with or without identification. If participants do not wish to appear in photograph or videotape, please notify CWT in writing indicating to which extent you deny such reproduction.

It is assumed that parents and guardians consent to their child being photographed or videotaped, no matter by whom taken unless notification is received and agree that no fee would be paid for this.

Registration and Payment Terms:

A registration will be considered binding on both parties upon receipt of this 'Traveler Registration Document & Terms and Conditions – Challenger World Tours' and a $300 deposit for each traveler. In receiving your registration an agreement by and between you, the individual traveler, Challenger World Tours (CWT) a division of the Challenger Sports Corporation (CSC) agree to carry out the obligations as listed in our specific itinerary supplied to your group and under all the terms listed in the 'Traveler Registration Document & Terms & Conditions Document – Challenger World Tours (CWT)'.

Payment Plan:

All travelers are requested to follow the payment plan provided to the group with final balance paid no later than two months (60 days) prior to departure. Please refer to your Challenger World Tours Itinerary and Group Registration Document for final pricing.

The payment plan will commence the 15th of the month following collection of registrations and deposits and will be confirmed with the group leader prior to payments commencing. For those taking Challenger World Tours flights, those must be paid for in full prior to ticketing.

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Challenger World Tours may cancel a program due to insufficient enrollment, un-foreseen operational difficulties, lack of projected availability or any other reasons. If a trip is cancelled by Challenger World Tours, a full refund will be made to you within six weeks of the cancellation date.

Cancellation Policy:
Written notification of cancellation must be received by Challenger World Tours, if an individual decides to cancel at anytime. Cancellation for any reason will result in the following costs.

- All deposits are non-refundable.
- Cancellations received more than 120 days prior to departure will result in a $300 per traveler penalty.
- Cancellations received 120 – 90 days prior to departure will result in a $1,000 per traveler penalty.
- Cancellations less than 90 days prior to departure will result in no refund at all.

Liability Waiver and Parental Consent:
Each participant should have approval to participate in any activities of Challenger World Tours (CWT) during the organized tour. Parents/Guardians must acknowledge that participation in sports competitions carries with it a potential hazard. Parents/Guardians must understand and assume all risks and hazards incidental to the conduct of activities and to the transportation to and from any and all activities. Parents/Guardians must acknowledge that in case of injury or death during the tour including any activities or transportation to or from such activity, they must release, absolve, indemnify and waive all claims against Challenger Sports Corporation and its affiliates including but not limited to Sports Management Group LLC and Challenger World Tours (CWT), and its organizers, suppliers, officials, and sponsors.

MEDICAL RELEASE:
As parent or legal guardian of, I/we hear by authorize the coaches, trainers and chaperones of *Challenger World Tours* a division of the *Challenger Sports Corporation* to make decisions to proceed with any critical medical or surgical treatment required for my son/daughter provided an attempt to notify me/us has first been made. I/we agree to be responsible for any and all costs that may be incurred as a result of treatment and care. I/we agree not to hold Challenger World Tours, Challenger Sports Corporation or Challenger Sports Management and/or its staff liable and responsible. *Please notify Challenger World Tours & Tours of any medical conditions no later than 30 days prior to departure.

I confirm that I have read and abide by the 'Travel Registration Document and Terms & Conditions – Challenger World Tours'

Furthermore I confirm that I have read the 'Registration and Payment Terms along with the Cancellation Policy' provided on this page and I agree by the terms listed:

Tour Rules and Expectations – Applicable to all players:

This form should be signed and mailed in along with registration documentation.

Challenger World Tours (CWT) are proud of the fact that they have not experienced any major disciplinary problems during past tours.

The following is a list of rules and expectations and various consequences:

- Any use or possession of alcoholic beverages or drugs is strictly prohibited and may result in your expulsion from the tour. The families concerned will pay for the cost of early flights back to North America.
- Vandalism or stealing will result in expulsion from the tour unless there are extenuating circumstances.
- Players are required to be in groups of two or more (buddy system format) when in shopping areas, swimming pools, sightseeing areas and during official tour functions.
- Curfew for players will be at 10:30pm. This may be extended or shortened at the discretion of the coach or Challenger World Tours staff member.
- Unlawful acts by any player will result in immediate expulsion from the tour and appropriate punishment by civil authorities concerned.
- Lack of respect for the coaching staff and/or administrators may result in loss of privileges, i.e. absence from team games and functions or even expulsion from the tour.
- Unauthorized absence(s) from games, practices or excursions may result in tour termination.

- No player traveling alone will be allowed to undertake any activities without the prior consent of the coach / group leader.

It is understood that should a player be expelled from the tour for disciplinary reasons all expenses will be the responsibility of the player's family. No refunds will be given. Challenger World Tours bears no liability for any costs incurred as a result of expulsion.